



Punctuality

Sometimes we can't avoid being late to work, but everyone is part of a team. Customers expect their vehicle to be ready on time.

Why is it important for bosses to know where their staff are?

What should you do if you're running late?

If you let the boss know that you're running late as early as possible, how can it help?

Apprentices and supervisors from the automotive industry shared their ideas after watching this video:

"We must never be at a point where we could not support the customer."

"Our jobs are constantly changed and it's difficult to manage time."

"Customers and uptime are very important."